

400HD IP Phone Series for Microsoft Teams

The **AudioCodes 400HD series** of native Microsoft Teams certified IP phones is a range of easy-to-use, feature-rich products for boosting workplace productivity by providing a superior Microsoft Teams experience.

Each IP phone is packed with advanced features to deliver crystal-clear voice quality, superb image clarity, calendar synchronization and one-click to join functionality for seamless integration with any Microsoft Teams deployment in any sized enterprise.

The 400HD series can be managed remotely using AudioCodes Device Manager. With the ability to quickly deploy and monitor AudioCodes IP phones and meeting room solutions, Device Manager helps to identify problems and fix them rapidly and efficiently. This proactive approach ensures quality assurance, employee satisfaction, increased productivity and lower IT expenses.

Microsoft Teams Feature Set

- Advanced Teams meetings integration (one-click join for Teams meetings; meeting call controls [Mute/Unmute, Hold/Resume, Hang Up, Add/Remove Participant]; meeting details)
- Calendar and presence (C455HD, C470HD: calendar access and meeting details; presence integration; Exchange calendar integration; contact picture integration; corporate directory access)
- Basic and advanced calling features, including PSTN calling, visual voice mail and 911 support, P2P calls, in-call controls (Mute/Unmute, Hold, Transfer, End Call)
- Secure authentication sign-in (sign in with user credentials; sign in using PC/smartphone)
- Phone lock/unlock
- Dedicated 'Home', 'Calls', 'Calendar', 'People' and 'Voicemail' tabs for easy end-user access to a variety of features
- Dedicated Smart button (C430HD, C435HD, C436HD, C455HD)
- Dedicated Home button (C470HD)
- Integrated sidecar (C436HD) and full touch sidecar (C455HD-DBW)

C470HD IP Phone

The **C470HD** IP phone is a high-end, Total Touch native Microsoft Teams executive business phone, featuring a remarkably clean and intuitive design with a graphical portrait 5.5" color touch screen and a virtual keyboard.

- Total Touch single surface design (touch screen, touch keys)
- High-end portrait 5.5" touch screen (720 X 1280), easily readable from a distance
- Full duplex speakerphone and headset connectivity
- Dual GbE support
- PoE or external power supply
- USB headset support
- Integrated dual band Wi-Fi connectivity*
- Android OS 12
- Kensington lock



C455HD IP Phone

The **C455HD** IP phone is a high-end, native Microsoft Teams executive IP phone with a large, color 5" touch screen. The C455HD-DBW model has optional connectivity to a dedicated color 5" touch screen expansion module.

- Full duplex speakerphone and headset connectivity
- Graphical 5" color TFT touch screen (1280 x 720) with multi-lingual support
- Vertical optional 5" color touch screen (480 x 854) expansion module for enhanced productivity, accommodating up to 50 contacts with one-click speed dial (C455HD-DBW)
- GbE support
- PoE or external power supply
- USB headset support
- Integrated dual band Wi-Fi connectivity*
- Android OS 12
- Kensington lock



C436HD IP Phone

The **C436HD** native Microsoft Teams IP phone is a low-cost entry level/common area phone with a 4.3" color LCD screen, integrated sidecar and a dedicated Smart button, and is an excellent choice for retail environments looking for reliable, user-friendly solutions.

- Full duplex speakerphone and headset connectivity
- Main LCD 4.3" color landscape
- Integrated portrait sidecar (376 x 60) for contacts and dedicated speed dial keys with presence indication (Green/Red/Yellow)
- Dual GbE support
- PoE or external power supply
- USB headset support
- Integrated dual band Wi-Fi 6 connectivity*
- Android OS 12
- Kensington lock



C435HD IP Phone

The **C435HD** native Microsoft Teams IP phone is a low-cost entry level/common area phone, featuring a 4.3" color LCD screen and a dedicated Smart button.

- Full duplex speakerphone and headset connectivity
- 4.3" color LCD screen
- Dual GbE support
- PoE or external power supply
- USB and RJ-9 headset support
- Android OS 12
- Kensington lock



C430HD IP Phone

The **C430HD** native Microsoft Teams IP phone is a low-cost entry level/common area phone, featuring a 4.3" color LCD screen and a dedicated Smart button.

- Full duplex speakerphone and headset connectivity
- 4.3" color LCD screen
- Dual GbE support
- PoE or external power supply
- USB headset support
- Android OS 12
- Kensington lock



Technical Specifications



User Interface

- Intuitive and ergonomic design
- Virtual keyboard
- Multi-language support
- C470HD: Touch keys with backlight for Home, Mute, Speaker and Headset
- C470HD: Touch keys without backlight for Back, Hold, Transfer and Volume
- All other models: Mechanical keys with backlight for Mute, Speaker and Headset
- All other models: Mechanical keys without backlight for Transfer, Hold, Redial, Contacts, Back, 4-way navigation with OK
- Keypad (for C470HD the keypad is virtual, triggered via the speaker or headset touch key)
- Dedicated presence indication LED (Red/Green/Yellow)
- Multi-lingual UI support



Media Processing

- Voice coders: G.711, G.729, G.722, SILK
- Acoustic echo cancelation
- Adaptive jitter buffer
- Voice activity detection
- Comfort Noise Generation
- Packet lost concealment
- RTP/RTCP packetization (RFC 3550, 3551), SRTP (RFC 3711)



Network and Security Features

- HTTP/HTTPS secured provisioning
- UDP/TCP, NTP, DNS/SRV
- RTP/RTCP packetization (RFC 3550, RFC 3551), SRTP (RFC 3711)
- TLS version 1.2 – secured transport layer
- 802.1x for secured network access
- VLAN discovery modes: CDP-LLDP, CDP only or LLDP only
- Support for HTTP proxy and PAC file, either manually or via DHCP option 252



General Specifications (Common to All Models)

- Centralized management supported by the AudioCodes One Voice Operations Center (OVOC) Device Manager
- Microsoft Teams Admin Center (provisioning and logging, software upgrade mechanism)
- Zero-touch provisioning with AudioCodes Redirect server
- AudioCodes SIP application for emergency calling upon losing connectivity to Microsoft Teams (requires an AudioCodes SBC and WebRTC license – contact AudioCodes for more details)

Unique Hardware Parameters

	C430HD	C435HD	C436HD	C455HD	C470HD
Wired Connectivity	RJ-9 handset, USB headset Two RJ-45 Gigabit Ethernet (GbE) (10/100/1000BaseT Ethernet) ports for WAN and LAN	RJ-9 handset, RJ-9 headset and USB headset Two RJ-45 Gigabit Ethernet (GbE) (10/100/1000BaseT Ethernet) ports for WAN and LAN	RJ-9 handset, RJ-9 headset and USB headset Two RJ-45 Gigabit Ethernet (GbE) (10/100/1000BaseT Ethernet) ports for WAN and LAN	RJ-9 handset, USB headset Two RJ-45 Gigabit Ethernet (GbE) (10/100/1000BaseT Ethernet) ports for WAN and LAN	RJ-9 handset, USB headset Two RJ-45 Gigabit Ethernet (GbE) (10/100/1000BaseT Ethernet) ports for WAN and LAN
Screen Orientation	Landscape	Landscape	Main LCD 4.3" color landscape Integrated sidecar monochrome LCD (376 x 60) portrait	Landscape	Portrait
Wi-Fi	N/A	N/A	C436HD "DBW" CPN Dual band 2.4GHz and 5GHz 802.11a/b/g/n/ac/ax WiFi 6 support	C455HD "DBW" CPN Dual band 2.4GHz and 5GHz 802.11a/b/g/n/ac Wi-Fi support	C470HD "DBW" CPN Dual band 2.4GHz and 5 GHz 802.11a/b/g/n/ac Wi-Fi support
PoE Class	2 (IEEE802.3af)	3 (IEEE802.3af)	3 (IEEE802.3af)	3 (IEEE802.3af)	3 (IEEE802.3af)
DC Power Jack	12V, optional external power supply 2A/12V 100~240V	12V, optional external power supply 2A/12V 100~240V	12V, optional external power supply 2A/12V 100~240V	12V, optional external power supply 2A/12V 100~240V	12V, optional external power supply 2A/12V 100~240V
Base Stand Options	Detachable base, 2 positions, wall mount	Detachable base, 2 positions, wall mount	Detachable base, 2 positions, wall mount	Detachable base, 2 positions, wall mount	Single position, no wall mount
Unit Dimensions (mm) *Including two stand positions	212.2(W)×90.93(D)×210.4(H) 212.2(W)×177.91(D)×210.4(H)	249(W)×132(D)×189.2(H) 249(W)×168(D)×160.9(H)	*Including two stand positions 249(W)×132(D)×189.2(H) 249(W)×168(D)×160.9(H)	C455HD 236(W)×195(D)×195.7(H) 236(W)×200(D)×165.9(H) C455HD with Expansion Module*** 321.5(W)×195(D)×195.7(H) 321.5(W)×200(D)×165.9(H)	180(W)×165(D)×230(H)
Unit Weight (kg)	1.018	0.916	0.934	C455HD 1.014/0.988 C455HD with Expansion Module*** 1.311/1.285	1.200
Unit Box Weight (Gross) (kg)	1.508	1.388	1.388	C455HD 1.620/1.548	Regular 1.741 Triangular 1.796
Unit Box Dimension (mm)	320(W)×244(D)×90(H)	316(W)×255(D)×95(H)	316(W)×255(D)×95(H)	C455HD 280(W)×245(D)×110(H)	Regular 238(W)×275(D)×174(H) Triangular 240(W)×347(D)×231(H)
Master Carton Dimension (mm)	510(W)×466(D)×362(H)	532(W)×500(D)×361(H)	510(W)×466(D)×362(H)	C455HD 579(W)×467(D)×291(H)	Regular 490(W)×540(D)×308(H) Triangular 380(W)×500(D)×272(H)
Master Carton Weight (kg)	16.700	15.9	15.9	C455HD 15.1/14.5	Regular 12.35 Triangular -
Storage/Operation Temperature	(-)20° to +70°C / 0° to +40°C [(-) 4 to +158°F / 32 to +104°F]	(-)20° to +70°C / 0° to +40°C [(-) 4 to +158°F / 32 to +104°F]	(-)20° to +70°C / 0° to +40°C [(-) 4 to +158°F / 32 to +104°F]	(-)20° to +70°C / 0° to +40°C [(-) 4 to +158°F / 32 to +104°F]	(-)20° to +70°C / 0° to +40°C [(-) 4 to +158°F / 32 to +104°F]
Homologation and Approvals**	cTUVus (UL 62368-1), CB (IEC 62368-1:2014), EN55032 Class B, EN61000-3-2, EN61000-3-3 CE mark, EMC, ICES-003 Issue 7	cTUVus (UL 62368-1), CB (IEC 62368-1:2014), EN55032 Class B, EN61000-3-2, EN61000-3-3 CE mark, EMC, ICES-003 Issue 7	EMC part ICES-003 Class B, EN55032: 2015 +A11:2020, EN50035:2017 +A11:2020, EN61000-3-2, EN61000-3-3, EN301489-1, EN301489-3, EN301489-17, Safety part IEC/EN/UL62368-1:2014, Radio part EN300328, EN301893, EN300440, EN62311	FCC part 68.316, 317 HAC, ICES-003 Class B, EN55032 Class B, EN61000-3-2, EN61000-3-3, UL-62368-1, IEC-, CE mark, cTUVus. For Models with Bluetooth and Wi-Fi, FCC part 15.247, FCC part 15.407, EN300328, EN300440, EN301893, EN301489.	

* Wi-Fi is supported in specific regions such as the USA, Canada, the European Union, Switzerland, Israel and others, and requires a specific CPN with a "DBW" suffix when ordering. For an updated list of supported regions and countries, please contact an AudioCodes representative.

** The homologation list can change from model to model. Please contact AudioCodes for up to date model specific information.

*** The expansion module is supported for the C455HD-DBW only.

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